

Consolidated Travel Account Application Form



To Be Completed By Authorised Manager

* Denotes mandatory information.

Please complete all sections and read the Terms and Conditions of Trade overleaf.

Travel Agency Details

Trading Name*	<input type="text"/>	Website	<input type="text"/>
ABN	<input type="text"/>	GST Registered	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A
Company Name	<input type="text"/>	ACN	<input type="text"/>
TIDS No.	<input type="text"/>	GDS System*	<input type="text"/>
IATA No.	<input type="text"/>	PCC/OID*	<input type="text"/>
Are you an ATAS Member?	<input type="checkbox"/> Yes <input type="checkbox"/> No	Buying / Franchising Group	<input type="text"/>
Number of Employees	<input type="text"/>	How did you hear about us?	<input type="text"/>

Contact Details

Physical		Billing (if different to Physical address)	
Address*	<input type="text"/>	Address	<input type="text"/>
Suburb*	<input type="text"/>	Suburb	<input type="text"/>
State	<input type="text"/> Post Code <input type="text"/>	State	<input type="text"/> Post Code <input type="text"/>
Country	<input type="text"/>	Country	<input type="text"/>
Phone*	<input type="text"/> Mobile* <input type="text"/>		
Agency Email*	<input type="text"/>		

Agency Owner's Contact

Full Name*	<input type="text"/>
Mobile*	<input type="text"/>
Phone	<input type="text"/>
Email*	<input type="text"/>

Account Contact Name - Accounts

Full Name*	<input type="text"/>
Mobile	<input type="text"/>
Phone	<input type="text"/>
Email*	<input type="text"/>

Notification Preferences (Email)

Quicket Invoice*	<input type="text"/>
Credit Control*	<input type="text"/>
Ticketing/Refund Contacts*	<input type="text"/>

Professional Reference 1

Business Name/Full Name*	<input type="text"/>
Address	<input type="text"/>
Suburb	<input type="text"/>
State	<input type="text"/> Post Code <input type="text"/>
Country	<input type="text"/>
Mobile/Phone*	<input type="text"/>
Email*	<input type="text"/>

Professional Reference 2

Business Name/Full Name	<input type="text"/>
Address	<input type="text"/>
Suburb	<input type="text"/>
State	<input type="text"/> Post Code <input type="text"/>
Country	<input type="text"/>
Mobile/Phone	<input type="text"/>
Email	<input type="text"/>

Consolidated Travel Pty Ltd
ABN 60 004 692 791

- Commerce in Confidence -

1300 134 538

ctgsales@consolidatedtravel.com.au

Melbourne (Head Office)

Level 7, 246 Bourke St
Melbourne VIC 3000

Sydney

Australi Square Tower
Level 20, 264-278 George St
Sydney NSW 2000

Brisbane

Level 8, 243 Edward St
Brisbane QLD 4000

Adelaide

Level 4, West Wing
50 Grenfell St
Adelaide SA 5000

Perth

Level 4, 220 St. Georges Terrace
Perth WA 6000

1. Definitions

- 1.1 "Consolidated" means Consolidated Travel Pty Ltd, its successors and assigns or any person acting on behalf of and with the authority of Consolidated Travel Pty Ltd.
- 1.2 "Agent" means the person/s buying the Tickets as specified in any invoice, document or order, and if there is more than one Agent is a reference to each Agent jointly and severally.
- 1.3 "Tickets" means all Tickets or Services supplied by Consolidated to the Agent at the Agent's request from time to time (where the context so permits the terms 'Tickets' or 'Services' shall be interchangeable for the other).
- 1.4 "Price" means the Price payable for the Tickets as agreed between Consolidated and the Agent in accordance with clause 4 below.

2. Acceptance

- 2.1 The Agent is taken to have exclusively accepted and is immediately bound, jointly and severally, by these terms and conditions if the Agent places an order for or accepts delivery of the Tickets.
- 2.2 These terms and conditions may only be amended with Consolidated's consent in writing and shall prevail to the extent of any inconsistency with any other document or agreement between the Agent and Consolidated.

3. Change in Control

- 3.1 The Agent shall give Consolidated not less than fourteen (14) days prior written notice of any proposed change of ownership of the Agent and/or any other change in the Agent's details (including but not limited to, changes in the Agent's name, address, contact phone or fax number/s, or business practice). The Agent shall be liable for any loss incurred by Consolidated as a result of the Agent's failure to comply with this clause.

4. Price and Payment

- 4.1 At Consolidated's sole discretion the Price shall be either as indicated on recipient created tax invoices (RCTI) provided by Consolidated to the Agent in respect of Ticket(s) supplied.
- 4.2 Time for payment for the Ticket(s) shall be of the essence and will be stated on the invoice or any other forms. If no time is stated then payment shall be due seven (7) days following the date of the invoice.
- 4.3 Payment will be made by cash, or by cheque, or by bank cheque, or by direct credit, or by any other method as agreed to between the Agent and Consolidated.
- 4.4 Unless otherwise stated the Price does not include GST. In addition to the Price the Agent must pay to Consolidated an amount equal to any GST Consolidated must pay for any supply by Consolidated under this or any other agreement for the sale of the Tickets. The Agent must pay GST, without deduction or set off of any other amounts, at the same time and on the same basis as the Agent pays the Price. In addition the Agent must pay any other taxes and duties that may be applicable in addition to the Price except where they are expressly included in the Price.

5. Recipient Created Tax Invoice (RCTI)

- 5.1 Consolidated must issue a Recipient Created Tax Invoice (RCI) (as defined within the 'A New Tax System (Tickets and Services Tax) Act 1999' (GST Act) in respect of the Tickets and Services Tax (GST) payable on commission due to the Agent (including, without limitation commissions, overrides, incentives or any other payments on supplies) in accordance with the GST Act.
- 5.2 The Agent must not issue tax invoices in respect of any commission due to the Agent as referred to in clause 5.1.
- 5.3 The Agent warrants that it is registered for GST and that it will notify Consolidated if it ceases to be registered. Consolidated will not issue a document that would otherwise be an RCTI, on or after the date Consolidated becomes aware that either party is not registered for GST.
- 5.4 Consolidated shall ensure that the RCTI states the ABN provided by the Agent, but it shall be the Agent's responsibility to ensure the ABN number is correct.

6. Delivery

- 6.1 Delivery dates or times specified by Consolidated are estimates only and Consolidated shall not be liable for any delay in delivery.
- 6.2 The failure of Consolidated to deliver shall not entitle either party to treat this contract as repudiated.
- 6.3 Consolidated shall not be liable for any loss or damage whatsoever due to failure by Consolidated to deliver the Ticket(s) (or any of them) promptly or at all, where due to circumstances beyond the control of Consolidated.

7. Risk

- 7.1 If Consolidated retains ownership of the Ticket(s) nonetheless, all risk for the Ticket(s) passes to the Agent on delivery.

8. Errors and Omissions

- 8.1 The Agent shall inspect the Ticket(s) on delivery and shall within seven (7) days of delivery (time being of the essence) notify Consolidated of any alleged defect, shortage in quantity, errors, omissions or failure to comply with the description. The Agent shall afford Consolidated an opportunity to inspect the Ticket(s) within a reasonable time following delivery if the Agent believes the Ticket(s) are defective in any way. If the Agent shall fail to comply with these provisions, the Ticket(s) shall be conclusively presumed to be in accordance with the terms and conditions and free from any defect or error. For defective Ticket(s), which Consolidated has agreed in writing that the Agent is entitled to reject, Consolidated's liability is limited to either (at Consolidated's discretion) replacing the Ticket(s) or rectifying the Ticket(s), except where the Agent has acquired Ticket(s) as a consumer within the meaning of the Competition & Consumers Act 2010 (CCA) or the Fair Trading Acts of the relevant state or territories of Australia, and is therefore also entitled to, at the consumer's discretion either a refund of the purchase Price of the Ticket(s), or rectification of the Ticket(s), or replacement of the Ticket(s).
- 8.2 Ticket(s) will not be accepted for return other than in accordance with 8.1 above.

9. Warranty

- 9.1 The Agent warrants that they have received the Ticket(s) for the purposes of a business and/or for re-supply in trade and:
 - (a) to the extent permitted by statute, no warranty is given by Consolidated as to the quality or suitability of the Ticket(s) for any purpose and any implied warranty, is expressly excluded. Consolidated shall not be responsible for any loss or damage to the Ticket(s), or caused by the Ticket(s), or any part thereof however arising; and
 - (b) Consolidated shall be under no liability whatsoever to the Agent for any indirect and/or consequential loss and/or expense (including loss of profit) suffered by the Agent arising out of a breach by Consolidated of these terms and conditions; and
 - (c) In the event of any breach of this contract by Consolidated, the remedies of the Agent shall be limited to damages which under no circumstances shall exceed the Price of the Ticket(s).

10. Cancellation

- 10.1 Consolidated may cancel any contract to which these terms and conditions apply or cancel delivery of Ticket(s) at any time before the Ticket(s) are delivered by giving written notice to the Agent. On giving such notice Consolidated shall repay to the Agent any sums paid in respect of the Price. Consolidated shall not be liable for any loss or damage whatsoever arising from such cancellation.
- 10.2 In the event that the Agent cancels delivery of Ticket(s) (including, but not limited to, cancellation due to circumstances beyond the control of the Agent), the Agent shall be liable for a cancellation fee and any loss incurred by Consolidated (including, but not limited to, any loss of profits) up to the time of cancellation.
- 10.3 Consolidated shall be entitled to set off against, deduct from, or withhold, any refund granted to the Agent, any sums owed to Consolidated as per clause 10.2.

11. Privacy Act 1988

- 11.1 The Agent agrees for Consolidated to obtain from a credit reporting body (CRB) a credit report containing personal credit information (e.g. name, address, D.O.B, occupation, previous credit applications, credit history) about the Agent in relation to credit provided by Consolidated.
- 11.2 The Agent agrees that Consolidated may exchange information about the Agent with those credit providers and with related body corporates for the following purposes:
 - (a) to assess an application by the Agent; and/or
 - (b) to notify other credit providers of a default by the Agent; and/or
 - (c) to exchange information with other credit providers as to the status of this credit account, where the Agent is in default with other credit providers; and/or
 - (d) to assess the creditworthiness of the Agent including the Agent's repayment history in the preceding two years.
- 11.3 The Agent consents to Consolidated being given a consumer credit report to collect overdue payment on commercial credit.
- 11.4 The Agent agrees that personal credit information provided may be used and retained by Consolidated for the following purposes (and for other agreed purposes or required by):
 - (a) the provision of Tickets; and/or
 - (b) analysing, verifying and/or checking the Agent's credit, payment and/or status in relation to the provision of Tickets; and/or
 - (c) processing of any payment instructions, direct debit facilities and/or credit facilities requested by the Agent; and/or
 - (d) enabling the collection of amounts outstanding in relation to the Tickets.

- 11.5 Consolidated may give information about the Agent to a CRB for the following purposes:
 - (a) to obtain a consumer credit report;
 - (b) allow the CRB to create or maintain a credit information file about the Agent including credit history.

- 11.6 The information given to the CRB may include:
 - (a) personal information as outlined in 11.1 above;
 - (b) name of the credit provider and that Consolidated is a current credit provider to the Agent;
 - (c) whether the credit provider is a licensee;
 - (d) type of consumer credit;
 - (e) details concerning the Agent's application for credit or commercial credit (e.g. date of commencement/termination of the credit account and the amount requested);
 - (f) advice of consumer credit defaults, overdue accounts, loan repayments or outstanding monies which are overdue by more than sixty (60) days and for which written notice for request of payment has been made and debt recovery action commenced or alternatively that the Agent no longer has any overdue accounts and Consolidated has been paid or otherwise discharged and all details surrounding that discharge (e.g. dates of payments);
 - (g) information that, in the opinion of Consolidated, the Agent has committed a serious credit infringement;
 - (h) advice that the amount of the Agent's overdue payment is equal to or more than one hundred and fifty dollars (\$150).

- 11.7 The Agent shall have the right to request (by e-mail) from Consolidated:
 - (a) a copy of the information about the Agent retained by Consolidated and the right to request that Consolidated correct any incorrect information; and
 - (b) that Consolidated does not disclose any personal information about the Agent for the purpose of direct marketing.

- 11.8 Consolidated will destroy personal information upon the Agent's request (by e-mail) or if it is no longer required unless it is required in order to fulfil the obligations of this agreement or is required to be maintained and/or stored in accordance with the law.

- 11.9 The Agent can make a privacy complaint by contacting Consolidated via e-mail. Consolidated will respond to that complaint within seven (7) days of receipt and will take all reasonable steps to make a decision as to the complaint within thirty (30) days of receipt of the complaint. In the event that the Agent is not satisfied with the resolution provided, the Agent can make a complaint to the Information Commissioner at www.oaic.gov.au.

12. General

- 12.1 The failure by Consolidated to enforce any provision of these terms and conditions shall not be treated as a waiver of that provision, nor shall it affect Consolidated's right to subsequently enforce that provision. If any provision of these terms and conditions shall be invalid, void, illegal or unenforceable the validity, existence, legality and enforceability of the remaining provisions shall not be affected, prejudiced or impaired.
- 12.2 These terms and conditions and any contract to which they apply shall be governed by the laws of Victoria in which Consolidated has its principal place of business, and are subject to the jurisdiction of the courts in that state.
- 12.3 Subject to clause 8 Consolidated shall be under no liability whatsoever to the Agent for any indirect and/or consequential loss and/or expense (including loss of profit) suffered by the Agent arising out of a breach by Consolidated of these terms and conditions (alternatively Consolidated's liability shall be limited to damages which under no circumstances shall exceed the Price of the Tickets).
- 12.4 The Agent shall not be entitled to set off against, or deduct from the Price, any sums owed or claimed to be owed to the Agent by Consolidated nor to withhold payment of any invoice because part of that invoice is in dispute.
- 12.5 Consolidated may license or sub-contract all or any part of its rights and obligations without the Agent's consent.
- 12.6 The Agent agrees that Consolidated may amend these terms and conditions at any time. If Consolidated makes a change to these terms and conditions, then that change will take effect from the date on which Consolidated notifies the Agent of such change. The Agent will be taken to have accepted such changes if the Agent makes a further request for Consolidated to provide Tickets to the Agent.
- 12.7 Neither party shall be liable for any default due to any act of God, war, terrorism, strike, lock-out, industrial action, fire, flood, storm or other event beyond the reasonable control of either party.
- 12.8 The Agent warrants that it has the power to enter into this agreement and has obtained all necessary authorisations to allow it to do so, it is not insolvent and that this agreement creates binding and valid legal obligations on it.

Authorisation

I certify that I am an authorised manager of the agency to request account set up. I have read and understood the TERMS AND CONDITIONS OF TRADE of Consolidated Travel Pty Ltd which form part of, and are intended to be read in conjunction with this Account Application and agree to be bound by these conditions.

Manager's Name

Manager's Signature

Position

Date

GDS Set Up Overview



Issuing tickets on Consolidated Travel IATA

In order for agents to use Quikticket to issue tickets for their Sabre bookings, Sabre **Global Security** will need to be setup between Consolidated Travel PCCs (VT31 & 07ZA) and the agent PCC.

To setup **Global Security**, you will need to run the following command in Sabre Red 360.

```
SI9
W/GS/A/VT31/ALLOTH/PNRU/QP-100-1
W/GS/A/07ZA/ALLOTH/PNRU/QP-100-1
W/GS/A/BY1G/ALLOTH/PNRU/QP-100-1
```

Note:

- Press enter after each line above.
- If you are already signed in, you will see a "NOT SIGNED OUT" message after the SI9 entry.
- After the second entry you should see "MODIFIED GLOBAL SECURITY STATUS" with a display of the new status.
- If you see "ALLOTH OF VT31 HAS QUEUE PLACEMENT PREVIOUSLY DEFINED" then global security was already setup so just ignore the message.

This is a one-time entry that needs to be completed by authorised Sabre users with **duty code 9** (supervisor rights) assigned to their EPR as well as **keyword GLSAGT**.

Type HU* to check if you have the GLSAGT keyword in your EPR or contact your CREATE manager or the Sabre Support team via Sabre Central > Support > Get Help.

amadeus

Issuing tickets on Consolidated Travel IATA

Agents will need to complete the Amadeus **Extended Office Security (EOS)** form to allow Consolidated Travel to access agent bookings.

This form is located on the Amadeus website - <https://servicehub.amadeus.com/documents/3030618/0/CTG-EOS-QuikticketAccess-2Jun2021.docx/bb8fb7c8-279c-86bc-68cb-5d5f6bb9fa8d?t=1622597853441>

Download this form, fill in your details and send to ctgales@consolidatedtravel.com.au or log it directly with Amadeus Support.



Issuing tickets on Consolidated Travel IATA

Consolidated Travel will request Galileo to setup ad hoc data agreement (selective access) between Agent PCC and Consolidated Travel's ticketing PCC so that Quikticket can access agent bookings.

Consolidated Travel Pty Ltd
ABN 60 004 692 791

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