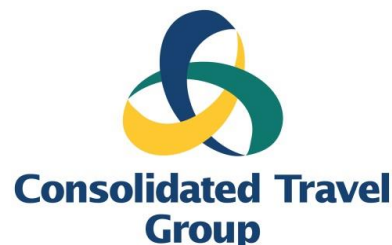


# Consolidated Travel Service Fees



Outlined below are Consolidated Travel Service Fees charged to travel agents.

Please Note: All amounts are **EXCLUDING GST**. Please add GST where applicable.

## Cancellation fee

Tickets voided via Ticket Office Consultant **AU\$10.00**

Tickets voided via Quikticket **AU\$3.00**

*Note: Tickets must be cancelled on day of issue, subject to airline's policy or otherwise be subject to refund conditions and charges.*

## Reissue fee

Voluntary manual changes requiring re-issue **AU\$30.00**

Quikticket online re-issue **AU\$15.00**

Involuntary changes due to airline schedule changes **NIL**

*Note: Applicable airline and/or airfare charges are additional. Itinerary changes that require a re-issue will be charged a re-issue fee.*

**Re-validation fee** **NIL**

**Refund fee** **AU\$30.00**

*Note: Additional fees will be charged by the airline, at their discretion. All supporting documentation must accompany your refund request. Refunds cannot be processed without supporting documentation. Refunds are subject to airfare conditions.*

## Other Service Fees

Non-commissionable airfares/carriers **AU\$20.00**

EMD-A (airline ancillaries service) **AU\$5.00**

EMD-S **Fee on application**

## 24/7 Fares & Ticketing Service Fees

After hour on call service at AU\$50 or AU\$100 per ticket, normal ticketing and CTG service fees apply. Afterhours fees will still apply for queries, quotes and requests which require airline assistance when their office is closed. Please refer to our [24/7 Service Flyer](#) for more information.

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